






E-package overview sheet

	E-PACKAGE	DESCRIPTION	3+2 years SPARE PARTS warranty
		PRODUCT RANGE	Daikin residential split air conditioner range (Bluevolution range only, pair or multi application)
		ELIGIBLE PARTNERS	Home Comfort Expert partners
	PRICE	PRICE OF E-PACKAGE	0,00 EUR
		PRICE INCLUDES	Standard warranty: costs for all required spare parts Extended warranty: costs for all required spare parts
		PRICE EXCLUDES	Labour cost, travel costs, supplies, or other costs (other than the cost of the spare parts themselves) from your service partner. For details on additional costs that can arise please consult with your service partner beforehand.
	WARRANTY	WARRANTY DURATION	Standard warranty: 3 years spare parts warranty Extended warranty: 2 years spare parts warranty
		WARRANTY START DATE	The date when the installation is first commissioned at the registered address of the end user
	REQUIREMENTS	REGISTRATION PROCESS	1) Service partner registers installation + end user details 2) End user must confirm & finalize registration as instructed in the received invitation e-mail from Daikin
		E-PACKAGE ACTIVATION	Extended warranty period is only active if the end user confirmed and finalized the registration
		SERVICE / REPAIR	The service partner who is linked to the registered installation on Stand By Me is obliged to log every intervention (repair, maintenance) into the system, thus making it accessible for the end user of the installation. Any intervention made to the installation by other(s) than the Stand By Me service partner will result in the cancellation of the extended warranty period.
	6) MAINTENANCE	REQUIREMENTS	1 obligatory maintenance every year until the end of the total warranty period (standard + extended)
		PROCEDURE	Yearly maintenance must always be completed & reported by service partner within 1 year from date of commissioning (1st maintenance) or 1 year from previous maintenance
		CANCELLATION POLICY	Failure to perform a maintenance & report in the system within the given deadline will result in the cancellation of the extended warranty period.